Engagement, Relationships, Trust
Becoming an empathic regulator

Kim Blanchette, vice president, Public Affairs and National International Relations

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What we Regulate

MORE THAN

50 thermal/enhanced in situ projects

4 coal processing plants

9 oil sands mines

6 producing coal mines

OVER 220 primary/enhanced recovery projects (in situ)

AND 16 experimental projects

OVER 167,000 operating natural gas and oil wells

OVER 422,000* kilometres of pipelines

5 bitumen upgraders

792 gas processing plants

MORE THAN 30,000 oil facilities

AND CLOSE TO 21,000 gas facilities

April 2017

*In addition to inspection and incident response support for 12,000 kilometres of pipelines regulated by the Alberta Utilities Commission.

Original graphic provided by Oilweek Magazine.
About the AER

1200 employees
inspectors, technical staff, scientists, investigators, stakeholder engagement specialists, mediators, lawyers, regulatory experts, & others

15 locations
800+ companies regulated
Listening to Albertans

Albertans expect the AER to...

Ensure public safety
Protect the environment
Enforce for noncompliance

% Confidence in the AER
Albertans 82%
Stakeholders 77%

What we do...
What we say...
Tracking our performance

- Public Safety: 97% importance, 93% performance
- Pipeline Safety: 90% importance, 69% performance
- Protecting the Environment: 95% importance, 87% performance
- Enforcing the rules: 95% importance, 76% performance
- Aging Infrastructure: 71% importance, 75% performance
- Open Communication: 63% importance, 60% performance

I = Importance  P = Performance
Compliance Dashboard
Reporting on Our Performance

The AER regulates over 422,000 kilometres (km) of pipelines.

Overtakes the moon by some 38,000 kms!

Our Goal

⚠️ High-consequence incident count

DECREASE OF 2% by March 31, 2017 from the previous two-year average
47 Wells, 1 Application, 1 Decision

The AER is piloting a new single application, single decision approach
Regulatory Excellence

Utmost Integrity Empathic Engagement Stellar Competence